



Republic of the Philippines
Department of Health
HEALTH FACILITIES AND SERVICES REGULATORY BUREAU

ADVISORY

To All Medical Center Chiefs, Chief of Hospitals, and Medical Directors of Government and Private hospitals:

The Health Facility Price Advisory application is now open for registration. All hospitals are required to register at <https://hfpa.doh.gov.ph> as per Department Circular No. 2021-0454 entitled “Utilization of the DOH Health Facility Price Advisory Mobile Application for Public Access to Price Information by Hospitals and other Health Facility Service Providers” and shall input cost of amenities, cost of health services and procedures, laboratory fees, and professional fees as pre-requisite for the renewal of licenses for calendar year 2022.

For strict compliance.


ATTY. NICOLAS B. LUTERO III, CESO III
Director IV

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Republic of the Philippines
Department of Health
OFFICE OF THE SECRETARY

September 28, 2021

DEPARTMENT CIRCULAR

No. 2021- 0454

FOR : ALL DOH CENTER FOR HEALTH DEVELOPMENT REGIONAL DIRECTORS, HEALTH FACILITIES AND SERVICES REGULATORY BUREAU (HFSRB) DIVISION CHIEFS, REGULATORY LICENSING AND ENFORCEMENT DIVISION (RLED) CHIEFS, HFSRB AND RLED REGULATORY OFFICERS, CHIEFS OF HOSPITALS AND HOSPITAL MEDICAL DIRECTORS, HEADS/MEDICAL DIRECTORS OF OTHER HEALTH FACILITIES

SUBJECT : Utilization of the DOH Health Facility Price Advisory Mobile Application for Public Access to Price Information by Hospitals and other Health Facility Service Providers

Section 28 (c) under Affordability of the Universal Health Care Act states that “Health care providers and facilities shall be required to make readily accessible to the public and submit to DOH and PhilHealth, all pertinent, relevant, and up-to-date information regarding the prices of health services, and all goods and services being offered.”

In January 18, 2021, Administrative Order 2021-0008 entitled “Guidelines in Public Access to Price Information of All Health Services and Goods in Health Facilities in the Philippines” was issued to require all healthcare providers, private and government, to make accessible to the public the prices of health services including, but not limited to, cost of amenities, cost of service and procedures, laboratory fees and professional fees. Further, the price list shall be readily available to the public in a conspicuous place in the health facility and shall be regularly updated with the changes in prices and services.

Relative thereto, the DOH Health Facility Price Advisory (HFPA) online system was developed with the following goals:

1. To ease and standardize the posting of prices by the health facilities
2. To simplify monitoring of prices by the DOH and Philhealth
3. To make price information more accessible to the public
4. To provide other benefits to the public such as information on the location of hospitals, hospital emergency hotlines, and search engine for hospital offering a specific service

Henceforth, all government and private hospitals and healthcare providers are directed to post their prices on the DOH Health Facility Price Advisory (HFPA) online system.

For the maintenance and smooth operation of the Health Facility Price Advisory Application, the roles and responsibilities of the different agencies are as follows:

- 1. Health Facility Service Providers**
 - a. Regularly update the system with their changes in prices and services
 - b. Comply with the guidelines as stipulated in the issuance and any subsequent updates and changes thereto
 - c. Provide relevant feedback to better improve the system
 - d. Designate personnel tasked to promptly encode and submit data to the DOH;
 - e. Ensure the validity and integrity of data to be entered in the system;
 - f. Report issues, concerns, and/or problems that and/or that may arise during system operations to the HFSRB/CHD-RLEDs for appropriate action.

- 2. Health Facilities and Services Regulatory Bureau (HFSRB) – The HFSRB is the system owner and overall System Coordinator of the Health Facility Price Advisory and shall be responsible for the following:**
 - a. Formulate or update standards i.e. reporting forms, standard policies, procedures, guidelines and other relative to the implementation of the system;
 - b. Formulate and implement standards to protect the integrity of the system, security and confidentiality of the data;
 - c. Manage all users' authorization access and rights;
 - d. Review for suspension, termination or lifting of users' accounts;
 - e. Generate, validates and analyze reports or information;
 - f. Release or post official reports to DOH-HFSRB website;
 - g. Monitor and evaluate system implementation.


- 3. Knowledge Management and Information Technology Service (KMITS) – provide technical support in the following:**
 - a. Train the HFSRB (system owner) and CHDs (RLED and CMTs) on how to use or operate the system;
 - b. Manage and administer the production server and backup database;
 - c. Extend technical assistance or support to health facilities and CHD in troubleshooting system-related problems
 - d. Responsible in the enhancement of the system due to changes on the procedures and policies upon instruction(s) from the system owner

- 4. Center for Health Development Offices (RLEDs and Computer Maintenance Technologists/IT Personnel)**
 - a. Conducts training for their respective health facilities
 - b. Monitors the health facility compliance
 - c. Provide first level of assistance to health facility on problems related to the operations of the system
 - d. Conducts verification/validation of registration of accounts of their respective health facilities

The encoding and posting of prices of hospitals in the Health Facility Price Advisory Application shall commence on October 1, 2021 and shall be part of the requirements for the renewal of DOH-LTO or DOH-COA for CY 2022 and onwards. Meanwhile, other licensed health facilities shall be required to input their price list in the HFPA system July 1, 2022.

For strict compliance.

By Authority of the Secretary of Health:


ATTY. CHARADE B. MERCADO-GRANDE
Undersecretary of Health
Health Regulation Team